

CLAIMS

What is claimed is:

1. A method of managing knowledge, comprising:
capturing existing knowledge in a predetermined format of
selected information categories;
organizing the captured knowledge into an indexed
database of information including links between related
information;
acquiring new knowledge;
capturing the new knowledge in the predetermined format;
and
updating the database to include the new information and
links between the new information and related information.
2. A knowledge management system, comprising:
an indexed database of captured knowledge comprising
information organized in selected information categories and
links between related information; and
a process executable on a computer to capture new
knowledge in the selected information categories and to
update the database to include the new information and links
between the new information and related information.